If you encounter an error or technical problem as you complete the application, online and telephone support is available from the XAP Corp....

Please provide your full name or username, your telephone number or e-mail address, any details you remember about what you were entering or clicking on when the problem occurred, and the heading/title or WWW address of the screen you were working on.

E-mail: support@CCCApply.org
U.S. toll-free hotline: 1-800-GO-TO-XAP
Outside the U.S.: use e-mail or call Xap at 310-842-9117 and ask for tech support